

Admissions Policy

General

Children are admitted to Little Barn Owls Ltd on a non-discriminatory basis. The Nursery accepts parents/carers and children regardless of gender, race, cultural background, religion, physical or mental ability or disability, health or social class. Staff members are aware of and sensitive to each child's needs, level of development and background.

Admissions Process

Places are offered on a first-come first-served basis, using the date that parents/carers send us a completed registration form (including signed and initialled terms and conditions), along with the registration fee and deposit. In the event of there being a limited number of vacancies for any one session, children are admitted in order of date of enrolment with priority given to children requiring two or more full days and siblings of children already enrolled with the nursery. A limited number of 'Funded Entitlement (FE) only' places will be granted per term, subject to availability.

1. After enquiring with us, you will be advised of potentially where and when we can offer a space to your child. If this does not match your requirements, we will offer to add you to our waiting list (see below).
2. If we have availability that matches your requirements, we will offer you a nursery tour – the admissions team will advise on the next available dates/times for a tour.
3. Once you have decided to register your child with us, reconfirm the availability by emailing admissions@littlebarnowls.co.uk.
4. We will send you a blank Registration Form, Terms and Conditions and Parent Information Pack via email.
5. Within 72 hours of having the availability reconfirmed, send the completed registration form (signed with the terms and conditions initialled at the bottom of each page) either by email to admissions@littlebarnowls.co.uk or handed to one of the nurseries. Additionally, you must pay the registration fee and deposit (see below for details).
6. If you are unable to complete step 5 within 72 hours, please re-visit step 4 to check availability. **We cannot hold a space that we have offered for longer than 72 hours.**
7. Once we have received the form, registration fee and deposit, you will receive a confirmation email of your child's space.

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Fees Payable at Registration

For each child you register with us, a non-returnable/refundable registration fee of £35 plus a deposit of £200 must be paid via BACS. The details of the account to pay are on the registration form.

The deposit is refundable once your child's final months' fees have been fully paid. FE only children will not be charged a registration fee or a deposit.

Should you decide to withdraw your child from LBO before they start, giving us less than two months' notice, the deposit will not be returned to you.

Intake window

Our intake window is **July 1st** to **December 1st** each year. Your child can start with us any time between those two dates, pending availability.

Should you wish your child to start nursery outside of this period, a retainer of 25% of your first full months' invoice will be due each month past the end of the intake window that we have to reserve your child's space. See below for further explanation.

Example Scenario 1: you register your child in May 2023 to start with us March 2024. When your child starts, your regular monthly invoice will be £400. Prior to starting you will need to pay the 25% retainer and will be billed as follows:

December 2023 - £100

January 2024 - £100

February 2024 - £100

Example Scenario 2: you register your child in January 2023 to start with us in May 2023. When your child starts nursery, your regular monthly invoice will be £800. Prior to starting you will need to pay the 25% retainer and will be billed as follows:

February 2023 - £200

March 2023 - £200

April 2023 - £200

Example Scenario 3: you register your child in March 2023 to start with us in October 2023 – no retainer is due, and your first invoice will be for October 2023.

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Minimum Booking

We will take bookings of one day/week on our lowest occupancy days. Generally, our lowest occupancy days are Mondays and/or Fridays, but you can check this when enquiring about availability. We offer full days (8am - 6pm) each weekday. On Mondays and Fridays only, we offer school day sessions (8.30am – 3.30pm). All bookings are for 51 weeks of the year.

Notice Required for Changes to Booking

Prior to your child starting nursery, three calendar months' notice is required for any cancellation, reduction in the booked days, or deferral of start date.

There is no penalty for deferring a start date within the same intake window. If deferring outside of the intake window, the monthly 25% retainer will be charged. Please note that a start date can only be deferred once.

Once your child has started, two calendar months' notice (or payment in lieu) is required for you to withdraw your child from nursery. For the transfer of FE hours, four weeks' notice is required. Two calendar months' notice is required to reduce the number of sessions that your child attends nursery. If less than two months' notice is given, in the first month where the reduced hours are in effect, your invoice will not change. From month two of the new booking plan, your invoice will reflect the reduction in days.

The Waiting List

If you are unable to register your child for the days / start date you require, we will ask you if you'd like to be added to our waiting list. Please be aware that addition to the waiting list does not guarantee a nursery space for your child.

If a space becomes available which may suit your requirements, we will email to ask if you would like to take it up. This may take the form of a bulk email, in which case spaces will be offered to those who respond first.

Please let us know if you no longer want your details to be held on the waiting list.

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What To Expect Prior To Your Child's Start Date

Three to four months prior to your child's start date, we will get in touch to confirm that your original booking still suits your requirements. We will also make you aware of what your first months' invoice will be.

Around one month prior to your child's start date, a member of staff from the nursery will call you to book in a welcome call and some settling-in sessions for your child. The welcome call and settling-in sessions are great opportunities for you to ask any questions you have prior to the start date. We try to arrange settling-in sessions as close to your child's start date as possible, so please bear this in mind if booking a holiday around that time.

Notice on Nursery Placement

The nursery reserves the right to terminate a child's place at nursery should the relationship with the family not be working and/or jeopardising the safety or quality of experience for other children attending; but **only** after all other reasonable attempts to solve problems has been exhausted. For example, for a child where behavioural issues are having an effect on other children, our behaviour policy and procedure will be followed. This includes (but not limited too) meeting with parents, creating and implementing support plans with additional resources and review meetings, and using external agencies such as Targeted Setting Support (TSS) where required. Only after all options have been exhausted will the nursery serve notice of the child's placement.

Parents and carers can view Little Barn Owls Ltd policies and procedures within the setting by making an appointment via email or via telephone.